



RMA #

PED SAFE-PAK RETURN MATERIAL AUTHORIZATION

Instructions for Return:

Step 1: Complete this (RMA) Form and return to info@fcconcepts.com. You will receive an authorization RMA number, quote for Services if applicable, and a return location based on your proximity to an authorized service facility.

Step 2: Prepare the PED SAFE-PAK for shipment utilizing original shipping box. If a replacement shipping box is needed please (X) this on the bottom of this form. This Box was designed specifically to protect the PED SAFE-PAK during shipping.

Step 3: Ensure your shipment is packaged securely and return with a copy of your RMA to the provided address.

Step 4: If expedited service is required please (X) this on the bottom of this form. You can also contact us directly 1(800) 877-2204 or email us at: info@fcconcepts.com

Note: Any order which is returned un-used shall be issued a 10% restocking fee in addition to any additional shipping cost.

Note: Returns will not be accepted without prior authorization. Unauthorized returns will be refused and returned to the sender.

Customer Information:

Company Name: Phone #:

Contact Name: Email:

Address 1

Address 2

City: State/ Province

Zip /Postal Code: Country:

Product Information:

PSP P/N: PSP S/N: DOM:

- Return un-used
- Used in an event
- Warranty
- Defective
- Other

If any of the following were checked, please provide detailed explanation:

- Expedited Service Requested
- Loaner EFCS Unit Requested
- Replacement Shipping Box Requested

(If any boxes selected additional charges may apply)