



RMA #

# PED FIRE-SAFE RETURN MATERIAL AUTHORIZATION

## Instructions for Return:

**Step 1:** Complete this (RMA) Form and return to [info@fcconcepts.com](mailto:info@fcconcepts.com). You will receive an authorization RMA number, quote for Services if applicable, and a return location based on your proximity to an authorized service facility.

**Step 2:** Prepare the PED FIRE-SAFE for shipment utilizing original shipping box. If a replacement shipping box is needed please (X) this on the bottom of this form. This Box was designed specifically to protect the PED FIRE-SAFE during shipping.

**Step 3:** Ensure your shipment is packaged securely and return with a copy of your RMA to the provided address.

**Step 4:** If expedited service is required please (X) this on the bottom of this form. You can also contact us directly 1(800) 877-2204 or email us at: [sales@fcconcepts.com](mailto:sales@fcconcepts.com)

Note: Any order which is returned un-used shall be issued a 10% restocking fee in addition to any additional shipping cost.

Note: Returns will not be accepted without prior authorization. Unauthorized returns will be refused and returned to the sender.

## Customer Information:

Company Name:  Phone #:

Contact Name:  Email:

Address 1

Address 2

City:  State/ Province

Zip /Postal Code:  Country:

## Product Information:

PFS P/N:  PFS S/N:  DOM:

- Return un-used
- Used in an event
- Warranty
- Defective
- Other

If any of the following were checked, please provide detailed explanation:

- Expedited Service Requested
- Loaner EFCS Unit Requested
- Replacement Shipping Box Requested

(If any boxes selected additional charges may apply)